



ENDPOINT PROTECTION

Installation Guide for Windows 10

Preparing for the installation *IMPORTANT - DO NOT SKIP*

Pre-Requisites

- Windows 10, fully up to date. For best security protection from Microsoft, this should be the latest feature update. The earliest supported version is currently v1909 from September 2019 (correct as of March 2021)
- We recommend a minimum of 10% free disk space to allow for any snapshots
- Microsoft .NET should be installed and fully up to date

Additional Notes

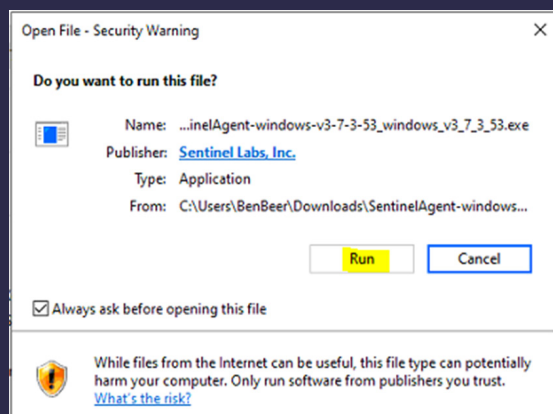
- Windows 7 is no longer supported by Microsoft, which means no further security patching or any support for compatibility, so we only support installation on currently supported versions of Windows
- You can check your Windows version by clicking the start button and typing winver and pressing Enter
- To ensure the computer is fully up to date, please go to Settings, Update & Security where you can check for and install any updates

Installing Endpoint Protection Agent

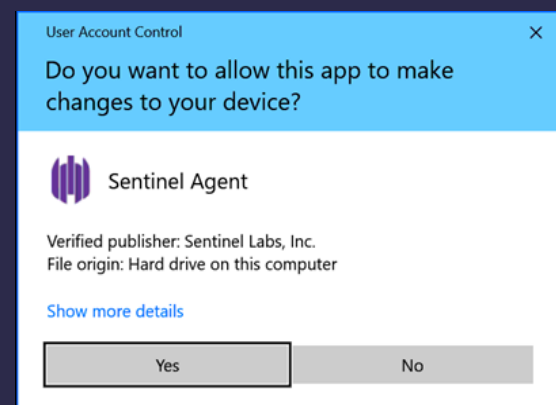
To start the installation please double click on the Sentinel Agent installer file from the downloaded link we supplied, you will find the file in the 'Downloads' folder.

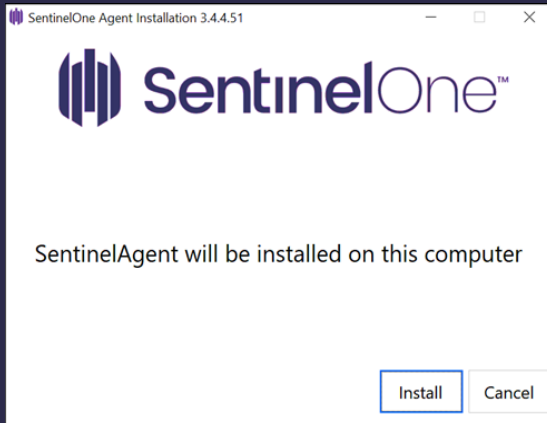
Depending on your device security or User Access Control (UAC) settings, you may get one of the following pop-up windows asking you to confirm that you want to run the installer file / allow changes:

Click **"Run"** to launch the software installation



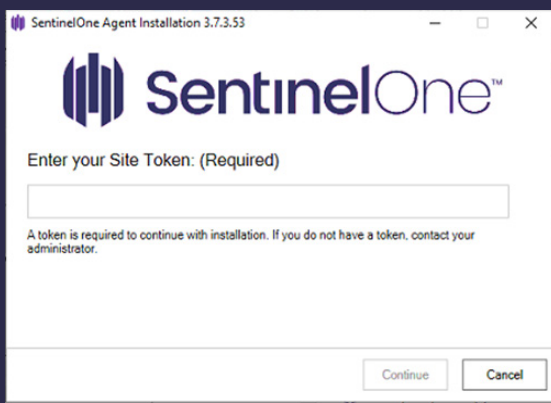
Or click **"Yes"** to allow the App to make changes



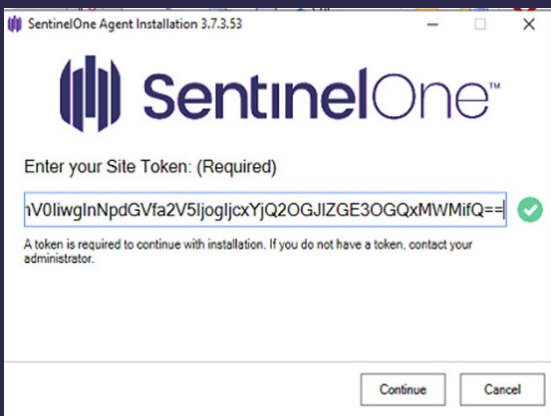


The software installer window **pops open**

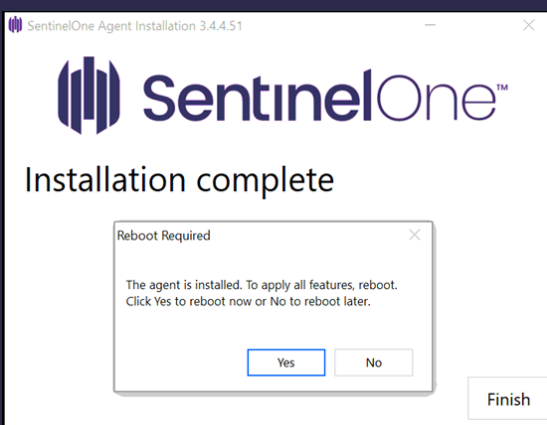
Click on **“Install”**



The window changes and asks for the 'Site Token'

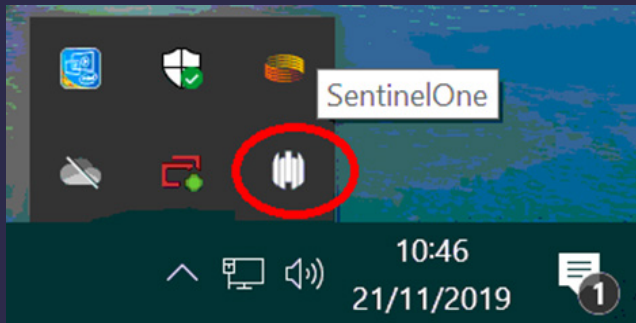


Copy and paste the site token from the text file that has been provided, and click on **“Continue”**



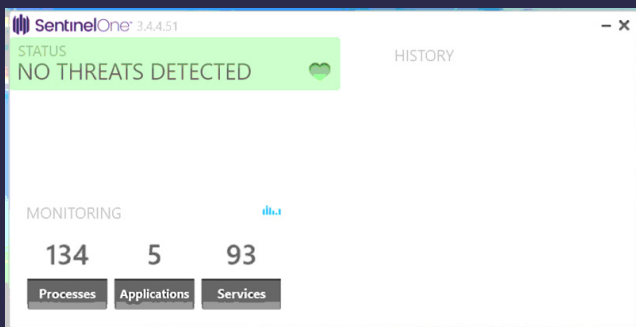
The window will change when the installation has completed. You will be asked to reboot your PC to apply all features

Click **“Yes”** to apply all features and reboot or **“No”** to reboot later



Once your computer is rebooted, you will see a new **“Icon”** in the notification area at the bottom right of the screen.

NOTE: You may need to click the up arrow to view all the icons



Clicking on the **“Icon”** will pop-up the **Status Dashboard**

SentinelOne is now monitoring your computer behaviour (processes and services) not just the files and applications in use, so it can detect UNKNOWN threats!

If anything is detected the software blocks the threat and reports to our Security Operations Centre (S.O.C.) who will investigate and provide any further remediation.

Sentinel One is fully GDPR compliant. Only detection alerts are sent to the Security Operations Centre, the actual activity on your computer is not monitored or tracked.