



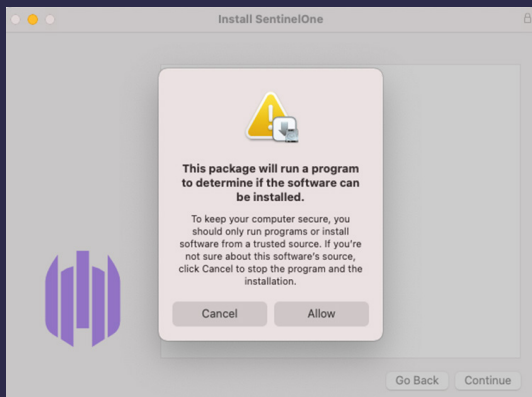
# ENDPOINT PROTECTION

## Installation Guide for MacOS 10.15 Catalina and MacOS 11 (aka 10.16) Big Sur

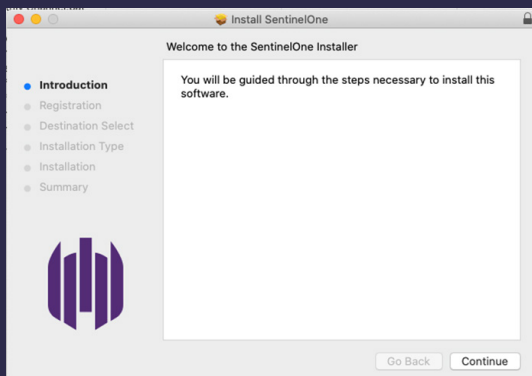
### Preparing for the installation

It is **essential that all the updates** for your version of MacOS have been installed. To check this please go to the Software Update section in System Preferences.

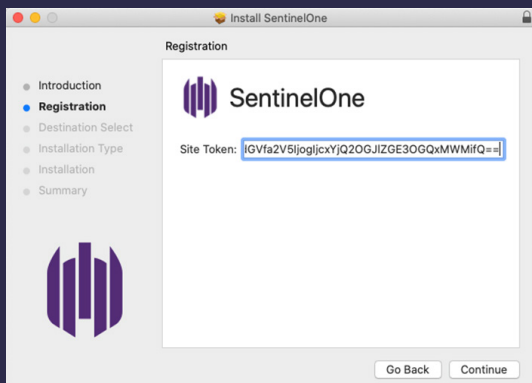
### Installing Endpoint Protection Agent



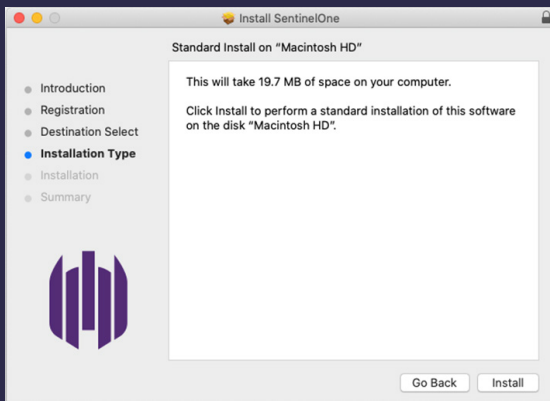
To start the installation please double click on the Sentinel Agent installer **.pkg** file. The installer will launch and a MacOS security prompt is displayed. Please click on **Allow**



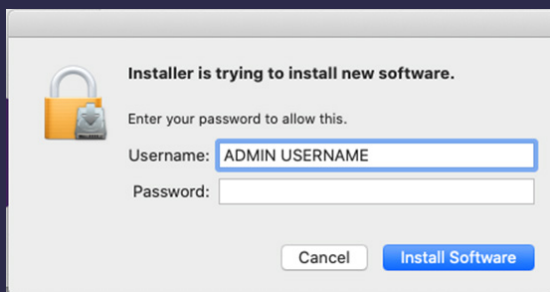
The Installation will start please click **Continue**



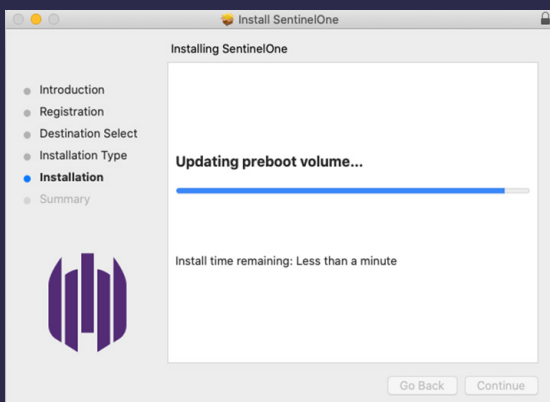
Please copy and paste the site token from the text file provided to you, click on **Continue**



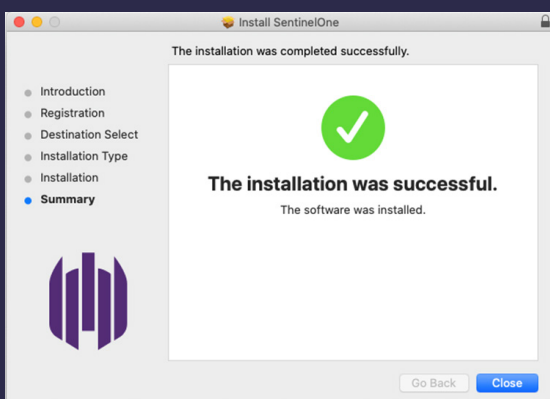
The software installer is prepared to use the standard installation, click on **Install**



To allow the installation to continue, a MacOS security prompt is displayed. Please enter your Mac username and password, and click on **Install Software**



The installer will continue

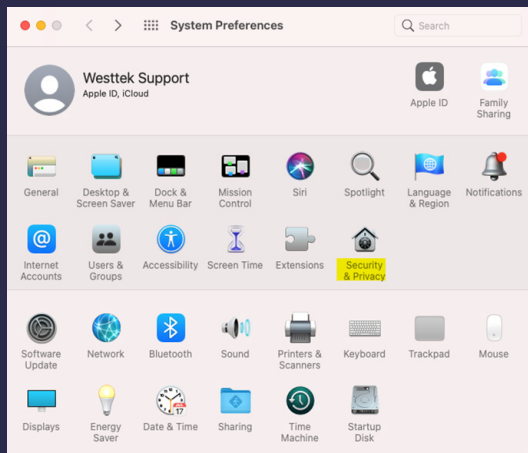


When the installation is complete please click on **Close**



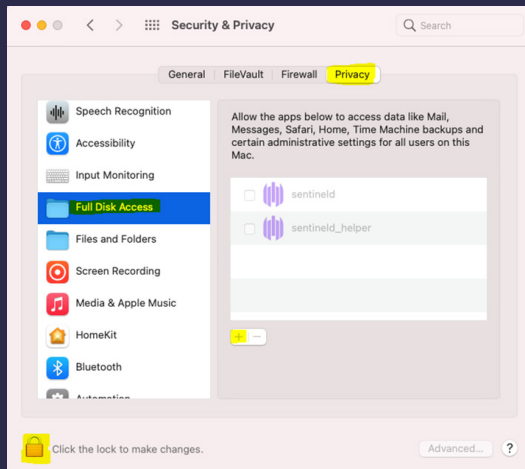
## Approve 'Full Disk Access' security permissions on your Mac:

MacOS makes sure that all installations are secure. It limits installations to only applications that are approved by Apple, so you will need to give the SentinelOne software permission to run.



Open **System Preferences**

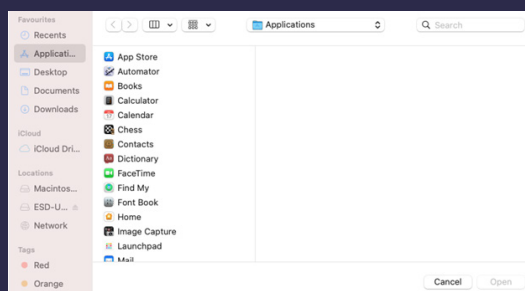
Click **Security & Privacy**



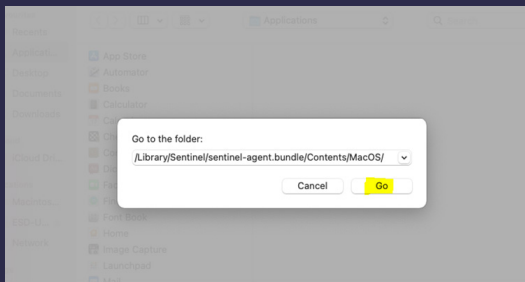
Click the **lock icon** to make changes - you will need to enter your Mac password.

In the left pane, click on **Full Disk Access**

Two of the SentinelOne services are now visible in the right pane, but a third service needs to be added. To add the service click on the '+' icon, a finder window opens:



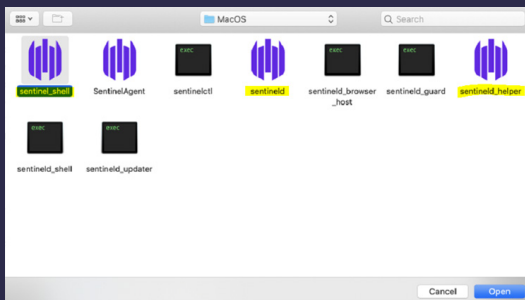
Press **Command+Shift+G** to open the 'Go to the folder' option



Copy and paste the file path below into the box:

**/Library/Sentinel/sentinel-agent.bundle/  
Contents/MacOS/**

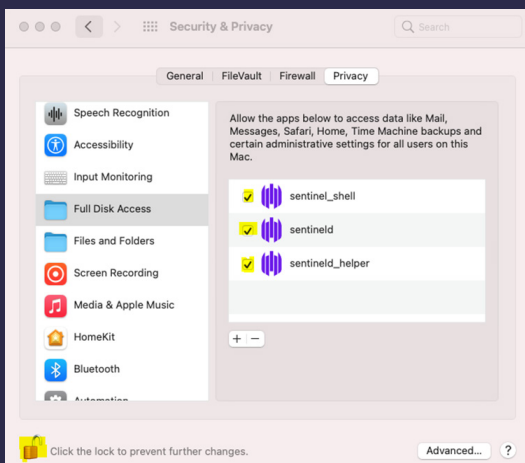
Click on **Go**



The folder with the SentinelOne services is shown

Select **sentinel\_shell** then click on **Open**.

*NOTE: If sentinel and sentinel\_helper are not showing in the right pane of the 'Full Disk Access' security permissions they can also be selected here so that all three services are available.*

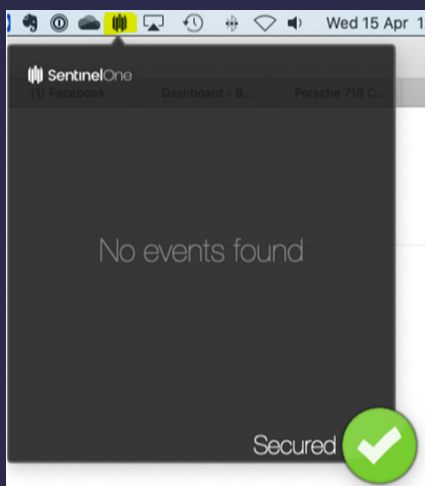


Make sure all three are of the Sentinel apps show a **'tick'** next to them in the list:

Click the **lock** to complete the changes.

Close System Preferences.

Reboot your Mac to complete the installation.



You will now see the SentinelOne icon displayed in the menu bar at the top of your screen on the right.

When you click on the icon it opens a window which displays any alerts / events that have been detected.

It also shows the status of the computer's security, which should display "Secured" with a green tick.